

BUCKS COUNTRY HOMECARE NEWSLETTER 31.10.2023

EVENTS:

Thursday 21st September – Jeans for Genes Day. Our carers and office staff wore denim, to raise money for children affected by genetic conditions. We raised a fantastic £102.00, thank you everybody!!



Friday 29th September – Macmillan Coffee Morning. A fantastic morning was had by all! Who knew we had so many talented bakers in the team?! Thank you to all who baked and visited, we raised £105.00!!



WELCOME!

Welcome to our second newsletter! We had hoped to get a newsletter out every month, but it seems that bi-monthly newsletters will be more achievable! If you require this newsletter in a different format, please do let the office team know!

NEW TEAM MEMBERS.

We would like to take this opportunity to introduce you to two new team members – though you will likely have already met them as they have successfully completed all of their training, shadowing and pre-employment checks. Tamzin and Steffanie are both experienced carers and are enjoying getting to meet all of our clients!



*Steffanie Stebbings,
Care Assistant*



*Tamzin Ramsay,
Care Assistant*



CARER OF THE MONTH, SEPTEMBER

Having only started in September, Michelle Churchill took the title of September's carer of the month! Michelle has already formed strong working relationships with her regular clients and has been praised for her quick thinking and warm nature.

CARER OF THE MONTH, OCTOBER



Senior Carer Ruth has been voted this month's carer of the month by staff, clients and management. Feedback we have received, has included "lovely lady, she is so efficient" and "very good, she gives peace of mind".

WHO'S WHO?

At Bucks Country Homecare, our team is made up of Care Assistants, Senior Care Assistants, a Care Coordinator and two Registered Managers. To make it easier to identify a member of staffs' role, we wear different coloured tunics – please see photos below.

Royal Blue – Care Assistant



Navy Blue – Senior Care Assistant



Burghundy – Office Staff



UPDATES AND REMINDERS

- If you have not yet returned your client questionnaire, please do so – via your carer.
- Our office staff and Senior Carers are busy working on setting up Birdie – we are hoping to 'go live' by the end of the year.
- Our 'on-call' service is for emergencies only – please call within office hours for non-urgent matters.
- Regardless of the time of your phone call, please dial the office number – **01844 342125**. This will divert you to the 'on-call' out of hours.
- When attending care visits, our carers have 15 minutes 'lee-way' to account for traffic hold-ups etc. If a carer is expected to attend more than 15 minutes early or late to your visit, we will endeavour to let you know.
- **Due to the rising number of COVID cases locally, our care staff will be wearing face masks again for all visits. If you would prefer them not to, please get in touch with the office to discuss.**

UPCOMING EVENTS:

Wednesday 6th December – Elf Day. We will once again be donning our Elf costumes and spreading some Christmas cheer, in aid of Alzheimer's Society.



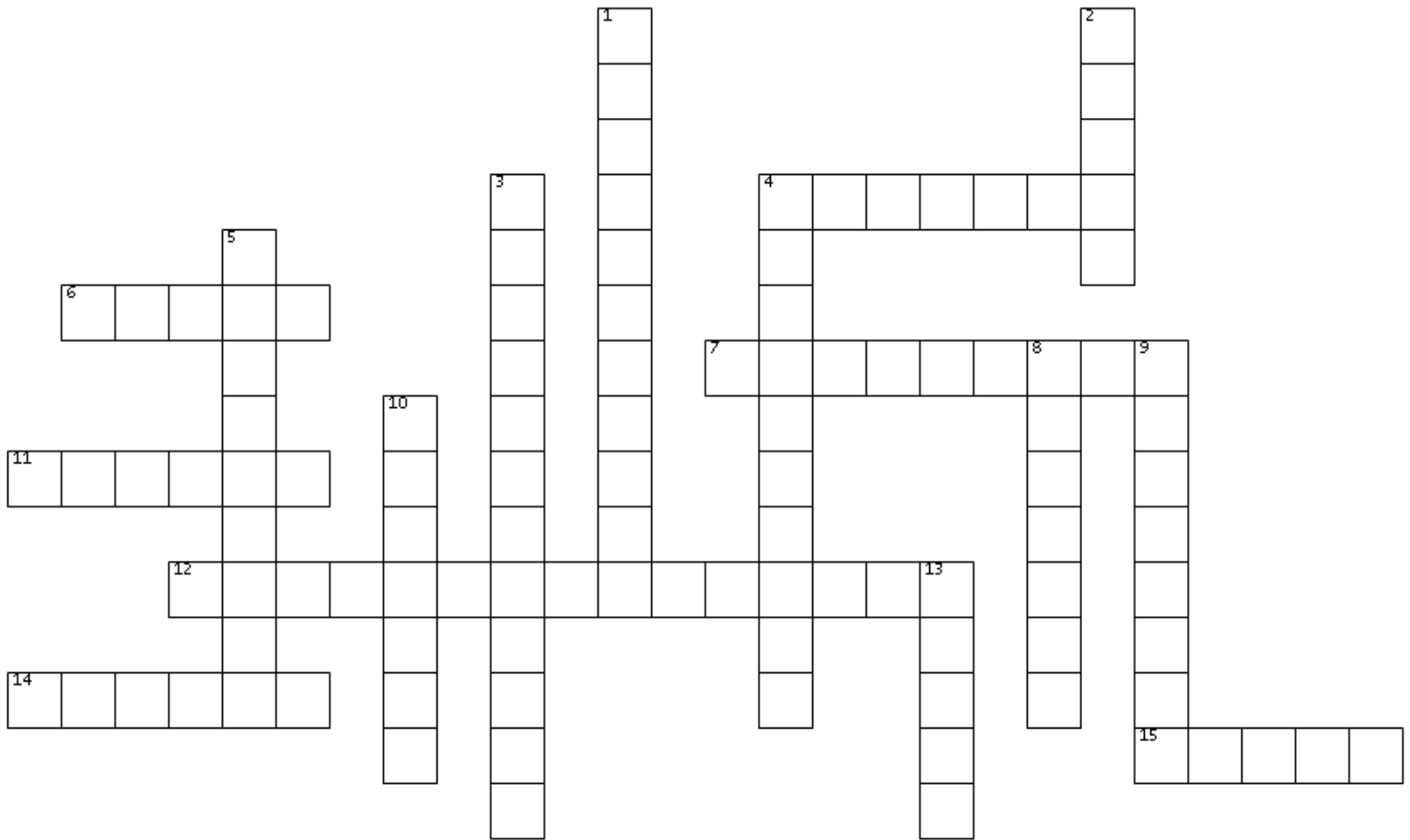
WEBSITE

We are currently in the process of updating our website –

www.buckscountryhomecare.co.uk

If you would be happy to leave us a comment, for us to add to our homepage – please see the attached form.

PUZZLE TIME!



ACROSS

4. Edward Stone, a cleric who discovered the active ingredient of , salicylic acid, was born in Princes Risborough
6. Trick or
7. 31st October
11. Macmillan morning
12. In 2017, Haddenham pond was used as a backdrop for a Halifax advert featuring ... /
14. Current season
15. World Cup final held on 28th October

DOWN

1. King Edward III granted the Manor of Risborough in 1344 to his eldest son, Edward Prince of Wales, known posthumously as the /
2. Top producer of pumpkins
3. European Qualifiers, is the process that UEFA-affiliated national football teams go through in order to qualify for the UEFA European
4. The only continent that doesn't grow pumpkins
5. The birthplace of British composer Doreen Carwithen
8. Autumn, as defined by the Earth's orbit around the Sun, begins on the
9. In the US state of Indiana, which is the most likely month for a car to collide with a deer?
10. Method of building with a white clay mixed with straw to make walls and buildings, which are then thatched or topped with red clay tiles.
13. The average pumpkin contains around 500 of these

If you are happy to leave a comment for our website, please write this in the box below. You have the choice to remain anonymous.

Comments:

Do you wish to remain anonymous? Please tick the applicable box.

Yes	
No	

Name

Signature

We thank you once again for sparing the time to complete this form.

Kind Regards

The team at Bucks Country Homecare.



BUCKS COUNTRY
H O M E C A R E